

READINGS & OTHER CONTENT OF INTEREST
PREPARED BY LYNDA MOULTON

for Boston KM Forum – Roundtable Discussions, April 29, 2010

Caldwell, French. [*Knowledge Management — Time to Come Out of the Closet*](#). [Blogs.Gartner.com](#), 10/11/2009, 1p.

Cheong, Ricky (DBA student at Southern Cross University). Many thanks for your participation in my research to [study the roles and values of personal knowledge management](#). The data analysis has been completed and you can access the brief report at the link below.

Feldman, Jonathan. [*PPM Gets Your Projects In Line; Project portfolio management is more about process and behavior than tools*](#). [InformationWeek](#), 03/06/2010, 3p.

Hedden, Heather. [*Accidental Taxonomist*](#), Information Today, May 2010, 472p.

IDG Connect. Developed in the 1990s for personal chat and entertainment, IM ([instant messaging](#)) is rapidly becoming a de facto standard for instantaneous communications within the workplace. Recent research indicates that [more than 85%](#) of all businesses now make use of IM. But for all its benefits, business IM often creates substantial dangers. Most IM usage in the workplace occurs over [public networks](#) without the policies, oversight, and safeguards considered mandatory with other enterprise communications and networking systems.

For a detailed overview of [instant messaging best practices](#) which maximize the benefits and mitigate the risks of IM technology, [download](#) the complimentary whitepaper [*Best Practices for Instant Messaging Management*](#). It's available right now courtesy of Quest Software via IDG Connect.

Kelleher, David. [*5 Problems with Social Networking in the Workplace*](#). [Information Management Special Reports](#), October 6, 2009

Uses: **Expanding Market Research, Personal Touch, Improve Your Reputation, Low-Cost Marketing. The Concerns: Productivity, Resources, Viruses and Malware, Social Engineering, Reputation and Legal Liability.**

Koerner, Brendan I. [*Driven by Distraction*](#). [Wired](#), Feb 2010, p. 15

On Twitter and Facebook making us more productive
PDF from Web: <http://www.wired.com/images/press/pdf/distraction.pdf>

Koplowitz, Rob. [*Building a collaboration strategy*](#). [KMWorld](#), 10/28/2009, 2p.

LinkedIn: CKO (Chief Knowledge Officers) Forum group members on LinkedIn. Current Discussion: Have you found a "better practice" way of managing the requirements collection process from end-users after a product (such as SharePoint) has been deployed? (6 comments so far). (Link to Group) Need to join Group to see the discussion and participate. http://www.linkedin.com/groups?home=&gid=47951&trk=anet_ug_hm

Milton, Nick. [*KM and content management, the turf war. Knoco stories*](#) From the knowledge management front-line, April 28, 2010.

Reid, Carolina M. [*KM at Work: A Look at How Organizations Maximize Knowledge to Deliver Results*](#). [Econtentmag.com](#), 11/13/2009, 5p.

Thompson, Clive. [*In Praise of Obscurity*](#). [Wired](#), Feb 2010, p. 30
On the risks of oversized social networks.